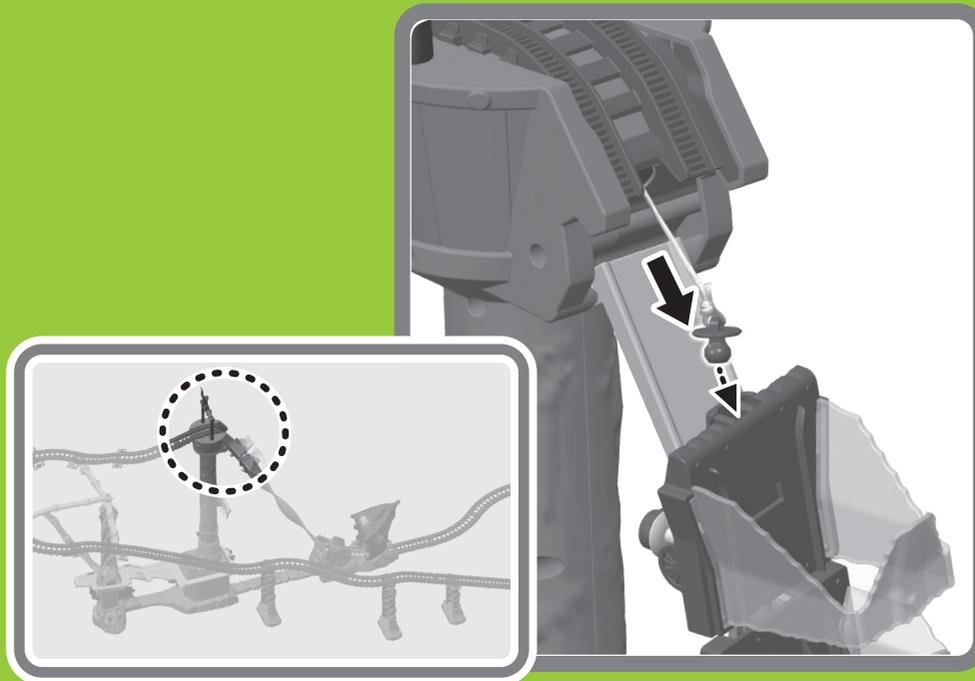
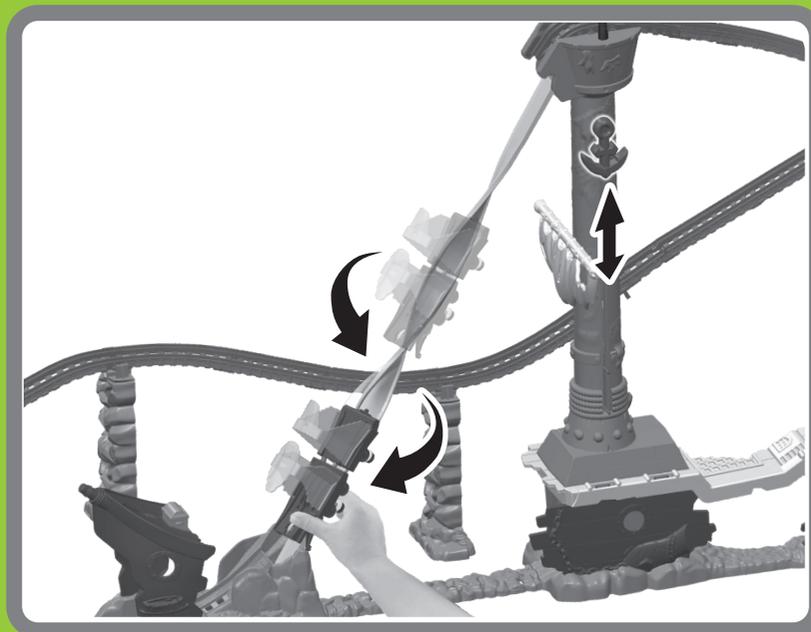


Shipwreck Rails Troubleshooting

- 1) If the carriage becomes detached from the cord, look for the ball connector and pull a few inches until you see the attached string. Then re-attach the ball connector into the slot on the carriage. Be sure to raise the carriage to the top of the spiral before connecting.



- 2) If the carriage does not automatically reset (the anchor gets stuck in the middle), try gently pushing the carriage all the way to the bottom of the spiral and then releasing it. The carriage should automatically return to the top.



- 3) If you are having problems with the treasure falling into the cargo car, it could be due to the surface the set is on. Ideally, it should be on a flat surface or low pile carpet.
- 4) If Thomas appears slow or is unable to travel up the steep incline, try changing his batteries.
- 5) If you have any other questions or need additional help, please call us at 1-800-432-5437 (US & Canada) or visit service.fisher-price.com for assistance.